



Horizon Furniture
840 Trillium Drive
Kitchener, Ontario
Canada, N2R 1S1

Tel: 519-748-9874 / 800-268-3427
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Email: info@horizon-furniture.com
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Horizon Activ™ Series Seating Warranty

HORIZON extends a five-year (5) warranty on all non-moving metal components to the original owner of any Horizon Seating product, if purchased from an authorized HORIZON dealer. This warranty protects the original purchaser against defects in materials and workmanship.

HORIZON offers the following additional warranties: Two (2) years on all bases, gas cylinders and control mechanisms. All wooden, plastic and polyurethane components, as well as upholstery materials, are warranted for two (2) years. This warranty does not cover labor or transportation costs incurred during the warranty period. HORIZON will repair and/or replace components found to be defective, solely at its discretion. **This warranty does not cover products that are abused, misused, altered or damaged during shipment or storage, as determined by HORIZON. This warranty does not cover damage due to normal wear and tear.**

HORIZON makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, expressed or implied, other than set out here. In no event shall HORIZON be liable for any loss, direct or indirect, nor for any damages, whether incidental, consequential or exemplary.

Note: This warranty is not valid if the products are used for rental purposes. Warranty is based on a normal use, single shift workday for users weighing up to 225 pounds.

Effective: January 2014





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General Information and Condition of Sale

Horizon Seating Warranty:

HORIZON extends a 15-year warranty on all non-moving metal components to the original owner of any Horizon Seating product, if purchased from an authorized HORIZON dealer. This warranty protects the original purchaser against defects in materials and workmanship. HORIZON offers the following additional warranties: Ten (10) years on all bases, gas cylinders, and control mechanisms. All wooden, plastic and polyurethane components, as well as upholstery materials, are warranted for two (2) years. This warranty does not cover onsite labor or transportation costs incurred during the warranty period. HORIZON will repair and/or replace components found to be defective, solely at its discretion. This warranty does not cover products that are abused, misused, discounted, altered or damaged during shipment or storage, as determined by HORIZON. This warranty does not cover damage due to normal wear and tear. HORIZON makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, expressed or implied, other than set out here. In no event shall HORIZON be liable for any loss, direct or indirect, nor for any damages, whether incidental, consequential or exemplary.

Note: This warranty is not valid if the products are used for rental purposes. Warranty is based on a normal use, single shift work day for users weighing up to 250 pounds.

Color:

Slight variations in colour may occur and must be accepted as normal.

Returns/Cancellations:

No return of merchandise will be accepted by HORIZON without prior written consent. Cancellations and returns are subject to 20% minimum restocking charge. All returns must be freight prepaid.

Shipping:

Choice of carrier will be HORIZON'S unless otherwise specified and available. In the event that shipment is prepaid and charged, a surcharge may be added to the actual freight for administration. F.O.B. Point is Horizon's Warehouse. HORIZON will make no end-user shipments, all deliveries are dock to dock. **All shipping weights and cubic measures are approximate.**





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Ergonomic Computer Accessories Warranty

Horizon ECA Lifetime Warranty

HORIZON's lifetime limited warranty covers all keyboard support mechanisms and ergonomic computer accessory products and warrants them to be free from defects in materials or workmanship, under normal installation and use, for the lifetime of the product.

HORIZON will repair or replace, at its sole discretion, any product(s) that are determined to be defective upon inspection by an authorized representative. This warranty applies to the original purchaser, for products purchased through an authorized HORIZON dealer, and does not apply to damages caused by carrier during shipping and storage, or products that are found to be altered, abused or misused in any way. This warranty does not cover the costs of labour or transportation costs incurred during the warranty repair or replacement period, and do not apply to any products that have been discontinued by Horizon.

HORIZON makes no other warranties, expressed or implied, including warranties of merchantability and fitness. The warranty repair and replacement of product is in lieu of all liabilities or obligations of HORIZON for damages including consequential, incidental, indirect or punitive damages arising out of or in conjunction with the delivery, use or performance of the products and without limitation, the purchaser's misapplication of the product. Any warranted items being returned to HORIZON must receive prior written authorization and be verified with a return material authorization (RMA) number as well as proof of purchase and specific nature and date of the problem.

