

The Gardex® Warranty

As of April 1/2016, Gardex® Classic Series filing cabinets, Grand Prix Safes and Electronic Media Safes are guaranteed as follows:

Five-Year Parts Warranty against manufacturers defects in materials and workmanship. If a mechanical or operable part fails under normal use within a period of five years, Gardex® will replace or repair the part(s) in question free of charge to the original purchaser of the product.

Labour charges associated with the repair or replacement of warranty parts will be covered for a period of one year from original date of purchase. Labour charges will be subject to prior approval by Gardex®, at its sole discretion.

Also, the Gardex® Lifetime Fire Replacement Warranty means that Gardex® will replace your product free-of-charge in the event that it's damaged in fire. This offer is available to the original purchaser of the product. Freight charges will apply.

Proof of purchase will be required.

Gardex® reserves the right to have any warranty claim inspected and verified by a Gardex® representative.

Please contact your reseller or Gardex® customer service to initiate any warranty service.

Customer service can be contacted as follows – 800-480-4441 OR 450-432-1081 OR info@gardex.com.

Gardex® Econo Series filing cabinets, depository safes, utility safes and all Gardex® accessories are covered for a period of one year parts and labour.

Econo Series Filing cabinets are also covered by a 10-year fire replacement guarantee available to the original purchaser of the cabinet.

UL® Certified Fire Resistant

Gardex® filing cabinets have been UL® certified, Class 350 – 1 Hour as to Fire Resistance for over 30 years.

The strict guidelines of the UL® test are self-explanatory requiring that the "record-protection equipment is effective in withstanding a standardized fire of controlled extent and severity for 1-hour reaching 1700°F before the interior temperature of the compartment exceeds the rated Class temperature – 350°F – during the period of fire exposure and the cooling period inside the furnace after the fire exposure."

Quite simply, the UL® certifications on Gardex® products are your assurance that your critical records will be safe and intact following a devastating fire disaster.